



Frequently Asked Questions

How do I claim CME credits?

To obtain CME credit (AMA Category 1 or AAFP), or to get a certificate to send to your own accrediting body, please access the evaluations by completing these "tasks" (steps):

1. Go to: <https://bit.ly/SHS21-CME>
2. IF this is your first time claiming CME for this year's meeting, please click "New Users/Join Now." Unfortunately, even if you've used our system for previous meetings, you still need to register again. We apologize for this inconvenience.
3. Complete a general conference evaluation
4. Select the sessions you attended and answer a few questions for each
5. Get your letter of attendance and CME certificates

Once you complete the evaluation and attest to the sessions you attended, you can print, email, or save a PDF of your CME Certificates. Credit hours are based on the sessions you attest to attending in Step 4. CME can be claimed until May 2022)

BONUS: Earn up to 8 ABPN Self-Assessment Credits

After you complete your CME, click "Take the APBN Self Assessment." Answer the questions, and you will be able to see/print/download your certificate.

We are offering up to 46.75 AMA Category 1 CME credits, 44.75 AAFP CME credits, and/or 8 ABPN Self-Assessment credits.

How do I watch sessions on-demand?

All sessions (except for the Mayo Clinic pre-course) are available on-demand through the mobile app or virtual event site until May 2022. Open your app or use your computer and go to: <https://app.swapcard.com/event/2021-scottsdale-headache-symposium>. Click "AGENDA" and then find the session you'd like to watch. Videos are at the top of the page. You can pause, rewind or fast-forward using the controls in the box. Click "Full-Screen" to make the video fill your screen.

Can I download a copy of the slides?

Yes. Each talk (where the presenter has approved sharing their materials) will have an area where slides and other handouts can be downloaded. It's just below the video.

How long will the material be available online?

The Symposium content will be available for up to six months for registered attendees. We anticipate the material will be available until May 2022.

How do I get the mobile app or connect to the virtual event platform?

If you are using your phone, download either the Apple or Google version of the app. If you are using a tablet or computer, go to the virtual event website. All links can be found on our page:

<https://americanheadachesociety.org/events/2021-scottsdale-headache-symposium/#app-and-event-website-access-instructions>. When you log in, enter the email used to register you for the Symposium.

If you still can't get in, email: AHSHQ@talley.com.

How do I get help with the virtual event site?

From the site, click on the "Tech Help Desk" icon on the main page. If you can't get into the site, please email: AHSHQ@talley.com with the subject: SHS21 Tech Support Needed. You can also go to:

<http://bit.ly/SHS2021-Virtual-TechSupport> for a list of common challenges.

If you have any further questions, please feel free to reach out to us at ahshq@talley.com.